General Policy

This policy describes the information that Whisper Imports, LLC, a Pennsylvania limited liability company, whose DBA is Whisper Wine Company, ("Whisper Imports, LLC," "Whisper Wine Company", "WhisperWineCo", "Whisper Wines," "Row Eleven," "The Riddler," "we" or "us") collects about visitors to this website (the "Website"), how we use that information and how we protect that information. It also discusses certain choices you have regarding your personally identifiable information. By using this Website, you consent to the following terms, as they may be amended from time to time.

Information We Collect

You may visit this Website anonymously. We collect your Internet Protocol address, but this information generally does not reveal your identity. The data we regularly collect about visitors to this Website (e.g., browser type, pages accessed, duration of visit, etc.) does not enable us to identify you. We use "cookies," small files that are sent to your browser and stored on your hard drive, to identify you as a unique user on this Website. Our use of cookies is explained in more detail below. We collect personally identifiable information about you only if you voluntarily provide it to us by requesting information, items or services from us.

Information You Provide

When you visit this Website, you may provide personally identifiable information in order to purchase items or take advantage of services or job opportunities offered through this Website. For example, you might provide your name, address, telephone and fax numbers, e-mail address. We collect and store that information. You may always choose not to provide the information we request. However, you may then be unable to take advantage of the features and services we offer on this website.

Information from Other Sources

From time to time we may purchase or otherwise acquire information about you from other sources and add to our database, including without limitation updated delivery and address information.

Whisper Imports, LLC uses encryption software in this Website to safeguard certain of your personally identifiable information while that information is transmitted over the Internet, including information you provide upon ordering or purchasing items from this Website. While using this Website, you are responsible for maintaining the confidentiality of your account and password, and for restricting access to your computer.

How We Use Information

If you choose to provide us with personally identifiable information, we will use that information to respond to your inquiry or process your order. We may provide this information to third parties if we believe in our discretion it would be helpful in responding to you, or if this information is necessary for the third party to do their jobs (see "Third Party Service Providers," below). If, in the future, we merge with or are acquired by another company, or change our structure, we may transfer your personally identifiable information to the surviving or acquiring entity. We will also disclose your personally identifiable information if we in good-faith believe we are required to do so (a) by law or to comply with the law or legal process; (b) to protect and defend our rights or property or the rights or

property of our clients; or (c) in an emergency to protect the personal safety of our employees, clients, visitors or the public.

No Sale or Purchase of Personally Identifiable Information

Whisper Imports, LLC will not sell your personally identifiable information to others except in connection with the sale of Whisper Imports, LLC or the assets of Whisper Imports, LLC.

Third Party Service Providers

Whisper Imports, LLC may from time to time engage others ("Third Party Providers") to provide services to Whisper Imports, LLC, to you and to other visitors to this Website. For example, Whisper Imports, LLC may engage other companies to host, operate and maintain this Website, analyze data, provide marketing assistance, perform inventories or assessments and provide other services. Whisper Imports, LLC will give them access to your personally identifiable information to the extent necessary to do their jobs. Whisper Imports, LLC cannot guarantee that those companies will protect your personally identifiable information to the same extent described in this Website Privacy Policy.

We may utilize third party companies in an effort to deliver your tailored content and advertising that matches your interests, when you visit our website as well as other websites. You may opt-out of the use of anonymous information for tailored advertising purposes. You may opt-out of receiving this personalized content at any time. If you delete your Cookies, use a different browser, or buy a new computer, you will need to review your opt-out choices.

Links to Other Websites

When you visit this Website, you could be directed to Websites of Third Party Providers and to other websites that are beyond our control ("Third Party Websites"). There are many links to Third Party Websites from this Website that may take you outside our server. Whisper Imports, LLC believes that this is one of the strengths of this Website. For example, if you "click" on an item link or if you click on a Third Party Provider link, the "click" may take you from this Website to the website of that other entity. If you choose to visit a Third Party Website, you should understand that the third party's privacy policy, and not this Website Privacy Policy, will govern your activities and any information you disclose while visiting that Third Party Website. Third Party Websites may not have privacy policies or may have privacy policies that are not as protective of your personally identifiable information as Whisper Imports, LLC's Website Privacy Policy. Third Party Websites may collect data, solicit personally identifiable information or send cookies to visitors. Whisper Imports, LLC strongly recommends that you review and understand the privacy policies of the Third Party Websites directly or through a link from a page on this website.

E-mail

From time to time, Whisper Imports, LLC may send e-mail messages to all of its registered users or customers. Whisper Imports, LLC may use a bulk e-mail service to distribute this information. If you do not want to receive such e-mails, there will always be a clearly visible opt out or unsubscribe link.

Credit Card Information Provided to Others

If you use a credit card to pay for goods or services from a service provider who provides services through this Website (each a "Third Party Provider"), you will be subject to the privacy policy and terms of use of that Third Party Provider, and Whisper Imports, LLC will not be responsible for the use of that information. Whisper Imports, LLC will not store your credit card information.

Cookies

Upon your first visit to this Website, our Website may automatically send a "cookie" to your computer. A cookie is a file that identifies you as a unique user. It stores personal preferences and user data. Cookies do not identify you by name. Whisper Imports, LLC uses cookies to store preferences and user data. You may have your browser disable cookies; however, some Whisper Imports, LLC services provided by this Website may not function properly if you disable cookies.

Security

Whisper Imports, LLC uses encryption software in this Website to safeguard certain of your personally identifiable information while that information is transmitted over the Internet, including information you provide upon ordering or purchasing items from this Website. While using this Website, you are responsible for maintaining the confidentiality of your account and password, and for restricting access to your computer.

Policy Changes

Whisper Imports, LLC reserves the right to change this Website Privacy Policy at any time. We will post any revisions to this Website Privacy Policy on this Website. Please review this page periodically for changes. Your continued use of this Website will be subject to our then-current Website Privacy Policy.

Policy Regarding Children

This Website is for people 21 years of age and older. If you are under 21 years of age, please do not submit any information to Whisper Imports, LLC. Whisper Imports, LLC does not intentionally collect any information about children.

Disputes Regarding Use of Personally Identifiable Information

All disputes regarding Whisper Imports, LLC's use of your personally identifiable information and/or the terms of this Website Privacy Policy will be heard and adjudicated by the Pennsylvania state court system.

Miscellaneous

Whisper Imports, LLC's policy does not extend to anything that is inherent in the operation of the Internet, and therefore beyond Whisper Imports, LLC's control. Whisper Imports, LLC uses reasonable precautions to keep your personally identifiable information secure. However, Whisper Imports, LLC is not responsible for any breach of security or for the actions of any third parties. If you at any time have questions about this Website Privacy Policy, please send your question via e-mail to info@rowelevenwines.com.

LAST UPDATED: June 7, 2020